



SEASHELL

YOUR CARE • YOUR HOME • OUR COMMITMENT

Candidate Information

SeaShell Care Limited trading as SeaShell
Registered Company No. 12715433

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About Us

SeaShell is a premium domiciliary care company with a social conscience, launching in July 2021 covering Epping Forest and Harlow.

Who We Are

SeaShell = Sean and Michelle.

SeaShell is a local family business that we started because we believe that care and care providers are undervalued, something which has been especially highlighted by the recent pandemic. We want to enhance the traditional domiciliary care model to improve the quality of care provided and the carer's career, whilst making a positive impact on our local community.

Sean is an experienced healthcare professional and has worked in the local area for over 10 years, with the bulk of this time spent as a business development and care manager for another domiciliary care company in the area. Michelle has worked in HR and Finance for corporate multinational organisations (in London and Zurich) for over 14 years and has significant client service and business management experience.

We work alongside our advisory board, made up of senior healthcare professionals from the local area. Together we bring a wealth of expertise and are committed to providing an outstanding home care service.

Our Objective

We want to provide premium, bespoke home care services to facilitate independent living, whilst embracing a more socially conscious care model to give back to our carers and the community.

Services and Target Market

SeaShell are a non-medical domiciliary care company and providing personal care, medication support, respite services and companionship.

SeaShell services are primarily aimed at adults aged over 65 (or their children purchasing services on their parent's behalf) with above average household wealth i.e., privately funded or direct payment clients.

Why SeaShell?

There are three key factors which differentiate us from our competitors which we believe will allow us to succeed:

1. Our expertise in the care industry, in running a premium service and efficient business model, plus our Advisory Board who bring a wealth of healthcare experience to assist with the needs of our clients.
2. The quality of our carers – facilitated by a comprehensive learning and development training programme, continuous performance evaluation and an attractive salary and benefits package.
3. Our commitment to our community – by donating a portion of our profits to providing subsidised and/or free end-of-life care (provided by our team), to clients with insufficient funding or limited private resources.

Our Values

Quality

We are a local family business and our reputation is everything, which is why we strive to provide bespoke outstanding professional care fit for our own family.

Respect

We see the whole person; what they bring, what they believe and what they are yet to be.

Teamwork

It takes teamwork to deliver quality care: we empower people so they can empower others.

Diversity

Inclusion is imperative, it makes use stronger. It means we have diversity of thought and can meet the needs of a wide range of clients.

Development

We foster an open and honest feedback culture: continuous learning and development is crucial for everyone, our team, our partners in the community and our clients.

Integrity

We are courageous in the pursuit of excellence and compassionate care and we don't put profits before our clients or our team.

Community

We believe in a virtuous circle: nurturing and developing individuals who enrich and build the community around them.



SEASHELL – CARER JOB DESCRIPTION

Please note that this is a zero-hour contract. If you are successful in your application please be aware that your preferred hours of work will take time to build up, we look to match clients and carers to build long-term working relationships and grow the workload based on experience and want.

Role Specific Duties	<ul style="list-style-type: none"> • Ensure Clients are at the heart of care delivery and their wishes and preferences enhance their wellbeing • To contribute to the efficient running of the service • Support Clients to maintain their relationships and connections with the local community • Ensure Care Plans and other information about how to support Clients are followed • Be responsible for informing SeaShell Management of any changes in the needs of Clients • Be responsible for promoting and safeguarding the welfare of those individuals they support <p>Assist with the following SeaShell services for our Clients:</p> <ul style="list-style-type: none"> • Personal care – support with personal hygiene, toileting, dressing and maintaining personal appearance (we do not assist with wound dressings) • Medication support – medication management, supplying and ordering, storage, dispensing and preparation, administration, disposal and recording • Transitional care – coordination of care between healthcare settings • Respite care – support so the principal carer can take a break • Palliative and end-of-life care • Companionship – emotional and social support for people who are isolated and lonely • Meal preparation • Light housekeeping • Local transport • Escort for shopping, errands, hospital appointments etc. • Exercise
Working with Others	<ul style="list-style-type: none"> • Develop effective working relationships with other employees within SeaShell • Work in co-operation with members of the multi-disciplinary teams to maximise opportunities for Clients • If desired by the Client, maintain and develop relationships with family, friends and other people important in their life
Leading by Example	<ul style="list-style-type: none"> • Seek opportunities for personal and professional growth • Be a role model for other carers and be an ambassador for the service • Be professional, polite and reasonable at all times • Understand and demonstrate SeaShell’s values at all times
Personal Responsibilities	<ul style="list-style-type: none"> • Knowledge of, and work within, the Care Quality Commission Fundamental Standards • Understand the regulatory framework that governs the service, including the role of the Care Quality Commission and their requirements • Commit to achieving the relevant qualifications commensurate with the role • Attend statutory training and any other training as directed by management • Understand and follow all policies and procedures relevant to the role • Be open to learning opportunities